

Electronics, Intelligence & Support  
BAE Systems  
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14<sup>th</sup> January 2010

Cathy Fitzwilliam – Program Manager/Display Group

CMC Electronics

600 Dr. Frederik-Philips Blvd.

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**Ref: TARDIS RMDP Control Panel Performance**

Dear Cathy,

I would like to express my thanks for the support we have received at BAE Systems from your team regarding your excellent delivery performance last year. CMC delivered a sufficient quantity of upgrades/repairs/new build Control Panels to enable the TARDIS Production Programme to meet year end sales.


Earlier in 2009 we had found ourselves in a situation with regards to the Control Panel contracted delivery dates that BAE Systems were at risk of failing to meet our customer delivery commitments. This could have had severe consequences for the programme and our customer relationship. However, with the additional effort and support of your Repairs/Production Facility and an integrated team approach, your significant efforts helped to expedite deliveries.


Please accept our thanks and pass this onto your whole team with special mention to the shop floor staff. We still have a significant challenge in 2010 so your continued contribution to the programme is much appreciated.

Yours sincerely,

**Ian Marchant (MCIPS)**  
**Procurement Lead - Sub Contract Management**

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